



Survey to Stop TB Partners Preliminary Results - 26 June 2013

Purpose

Since the beginning of 2013, the Secretariat has been aligning its resources and work priorities to the following 4 strategic goals of the Operational Strategy 2013-15:

1. Facilitate meaningful and sustained collaboration among partners
2. Increase political engagement by world leaders and key influencers to double external financing for TB from 2011 to 2015
3. Promote innovation in TB diagnosis and care through TB REACH
4. Ensure universal access to quality assured TB medicines and diagnostics in countries served by the Global Drug Facility (GDF)

The Operational Strategy mandates the Secretariat to conduct an annual partner survey to evaluate the level of satisfaction with the services and support provided by the Secretariat. The 2013 survey also aimed to:

- collect feedback and ideas on the services that partners would like the Secretariat to provide;
- establish a baseline for evaluating the success of our work moving forward.

Methodology

The survey was designed by the Stop TB Partnership Secretariat in April/May 2013 and is composed of two sections. The first part 'general information about you' is to collect information about the partners' general profile. The second part 'what do you think about the Stop TB Partnership Secretariat?' is to assess and understand the level of satisfaction of partners, as required by the Operational Strategy.

Recipients

The survey was sent to the listserv of Stop TB Partners - 1022 organizations based in more than 100 countries. The partners have been aligned to the partnership constituencies (developing and developed country nongovernmental organizations, communities, foundations, technical agencies/academia, private sector, donors, country representatives, multilaterals).

Timeline

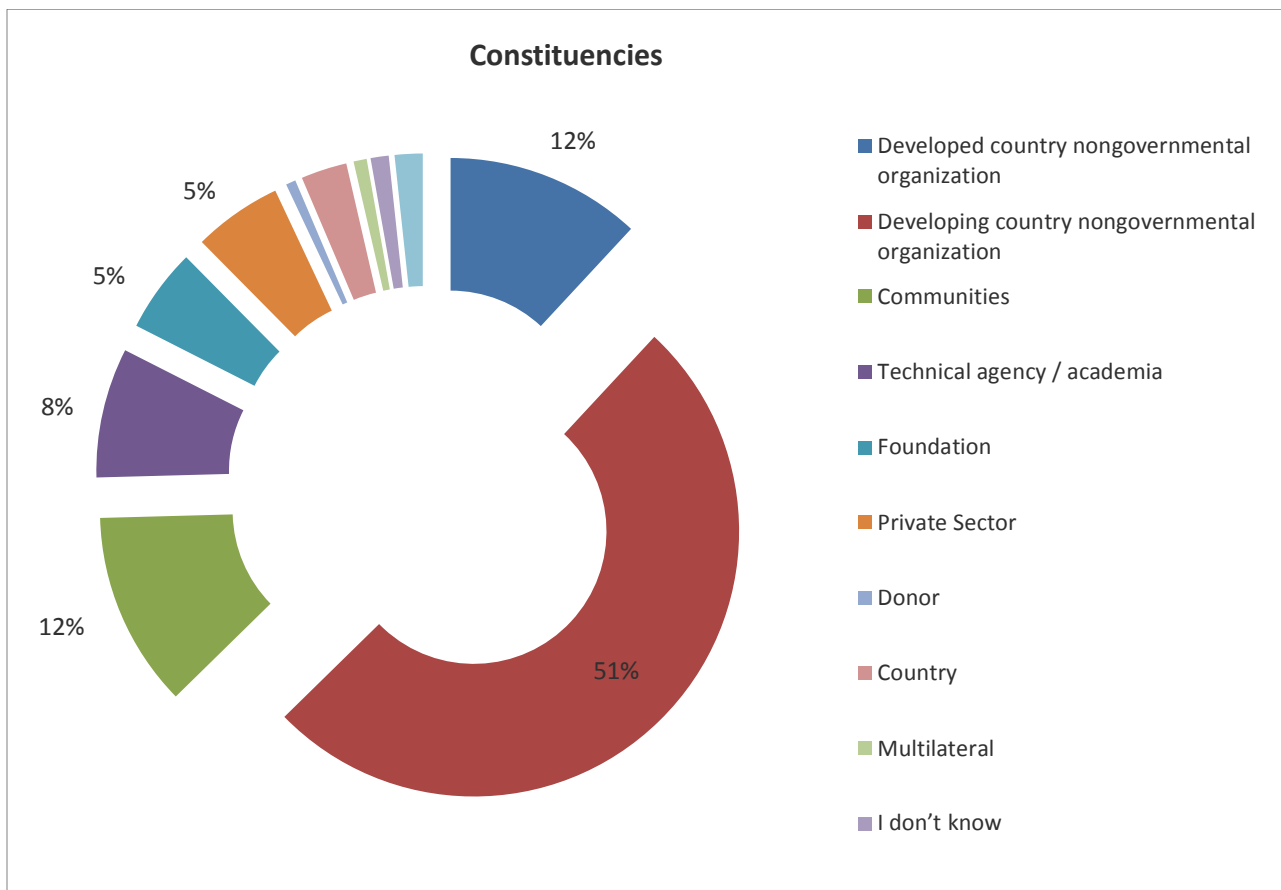
The Secretariat piloted the survey with 30 partners (TB REACH grantees, Challenge Facility grantees, focal points of national partnerships, private sector, developed NGOs, and communities) between 30 May and 7 June. The survey was adjusted to reflect the comments received. Using "SurveyMonkey", the survey was sent out by the Executive Secretary on 12 June and concluded on 25 June. Two reminders were sent on 20 June and 25 June by the stoptbpartnerships email address (annex 1).

Response rate

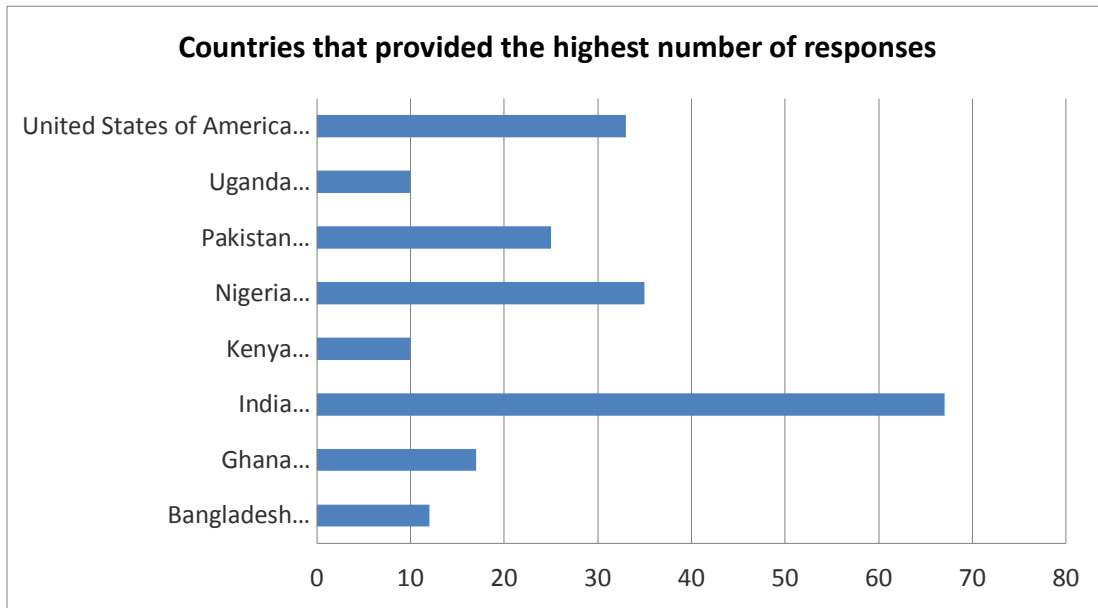
The average response rate cited in literature for online surveys conducted with external partners is 20%. As the Directory of Partners is updated on an ongoing basis, it is assumed that most recipients were reached. There were 309 survey responses fully completed. This provides a response rate of 30.23%, which is considerably higher than the average response rate (20%) for such a survey. It is also important to note that the answers from those respondents who left the survey before completing it (60 respondents) were not counted in the final scenario.

Description of respondents

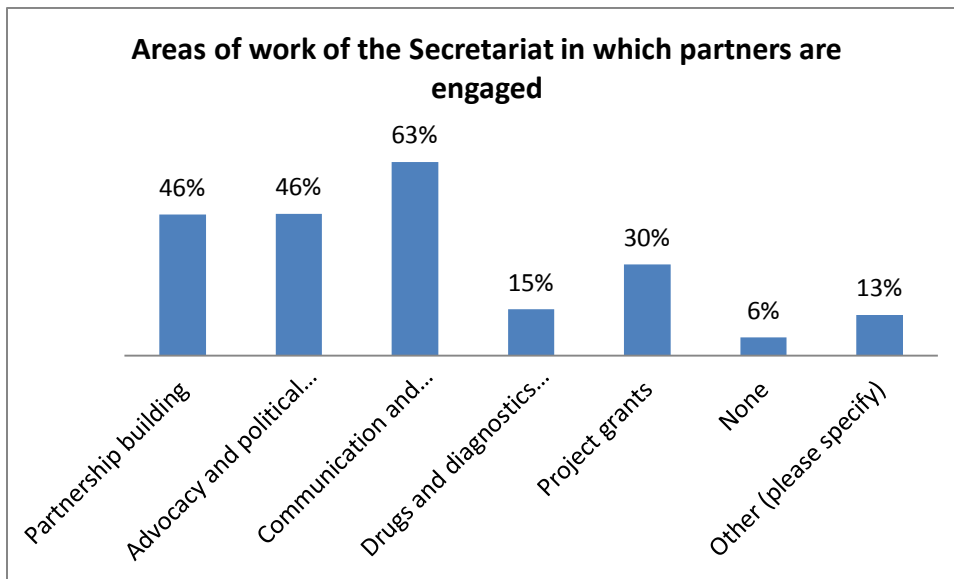
Constituencies - Please select from the list below the constituency you belong to, according to the Coordinating Board constituency definitions.



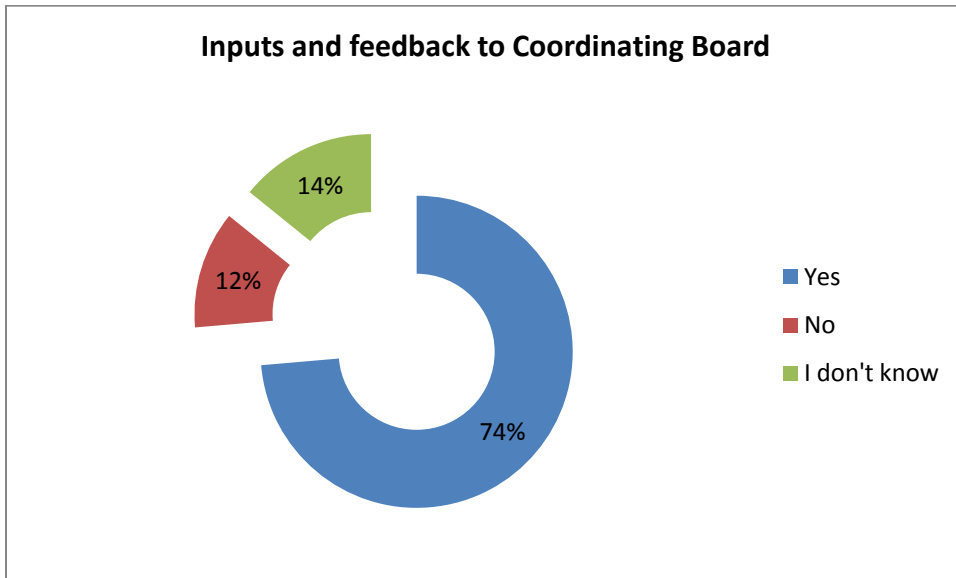
Countries - Please select in which country your headquarters is based.



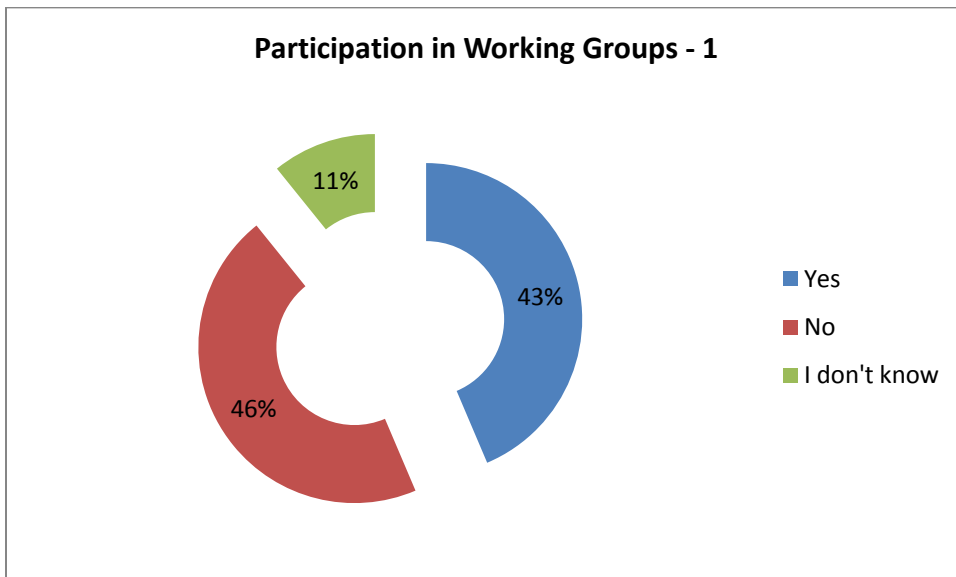
Areas of work - In which areas of work do you engage with the Stop TB Partnership Secretariat?



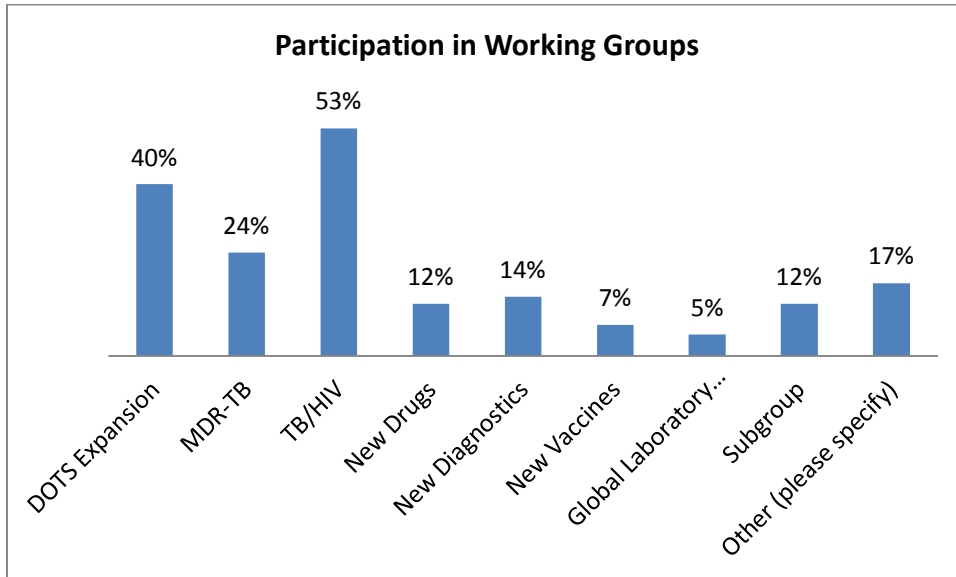
Interest in Coordinating Board - Would you like to provide input and feedback on key issues discussed prior to and after the Stop TB Partnership Coordinating Board meetings?



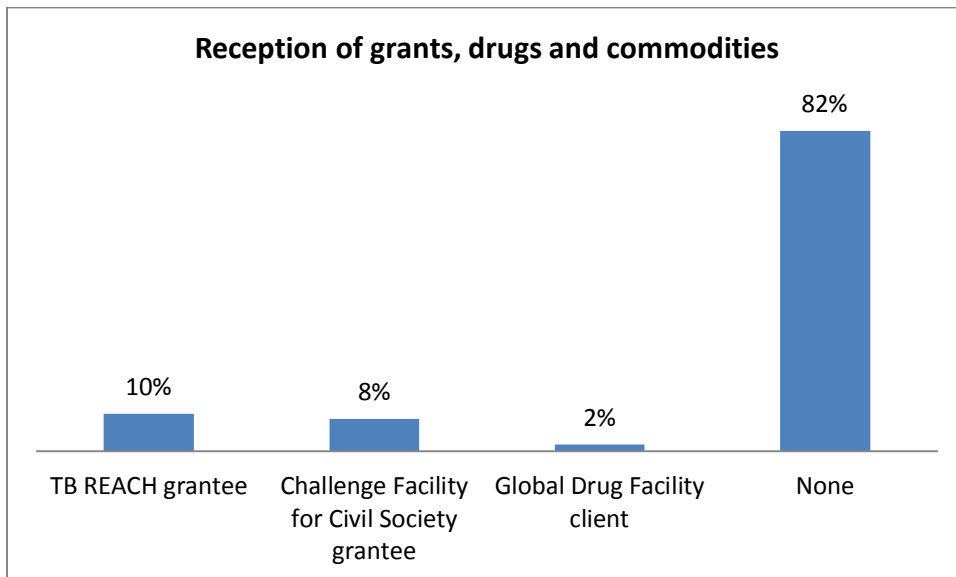
Participation in Working Groups - Are you a member of a Stop TB Partnership Working Group?



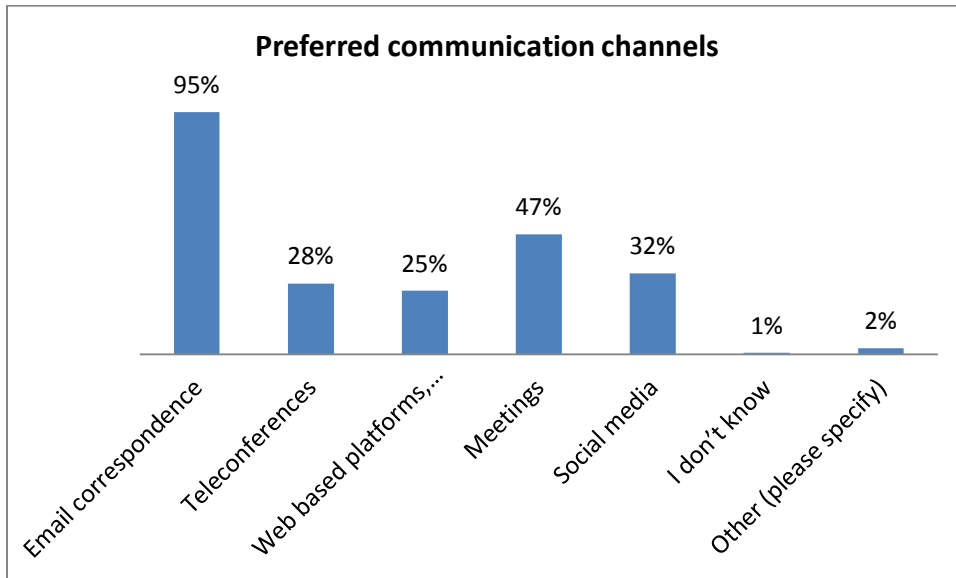
Which Stop TB Partnership Working Group are you a member of?



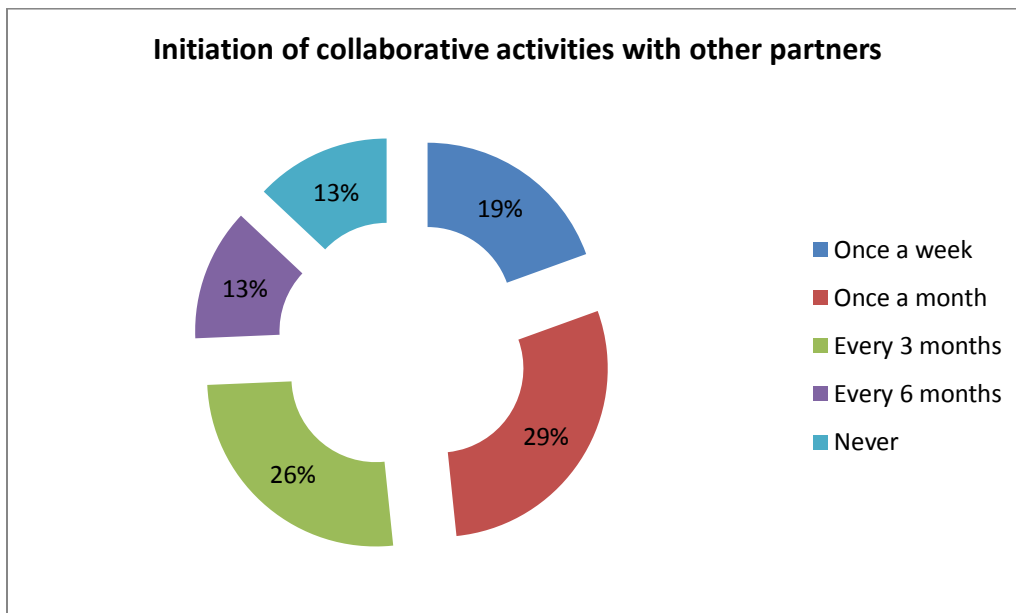
Grants, drugs and commodities - Are you receiving or have received a grant or drugs/commodities from the Stop TB Partnership?



Communication channels - Which communication channels do you prefer for keeping in touch with the Stop TB Partnership Secretariat?

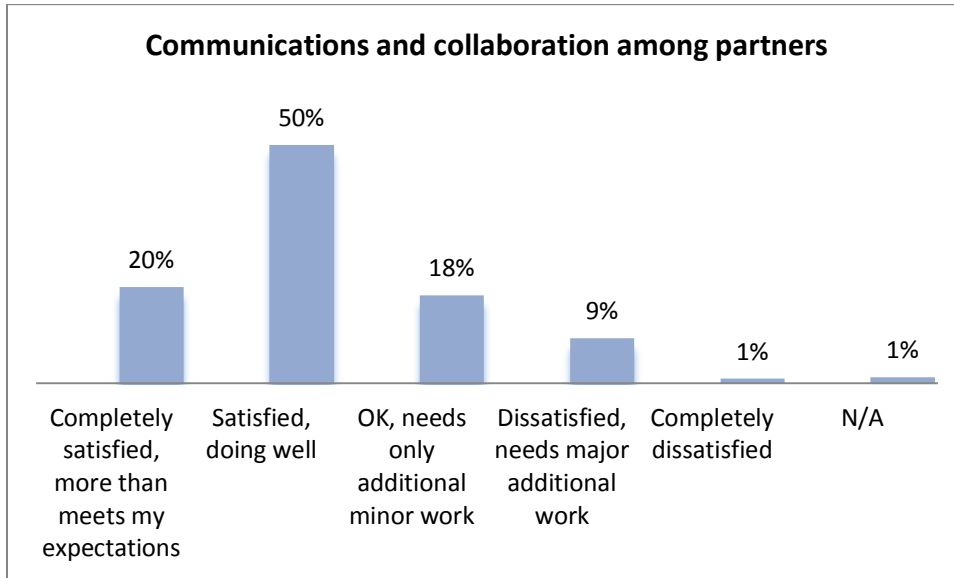


Collaboration with other partners - How often do you, as Stop TB Partner, initiate collaborative activities with other partners both at the global and country level?

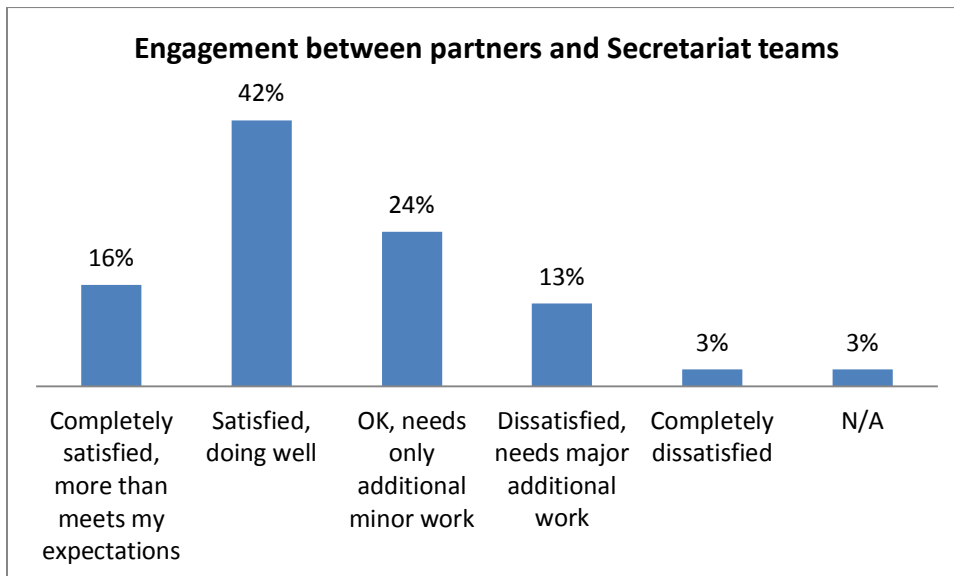


Satisfaction results

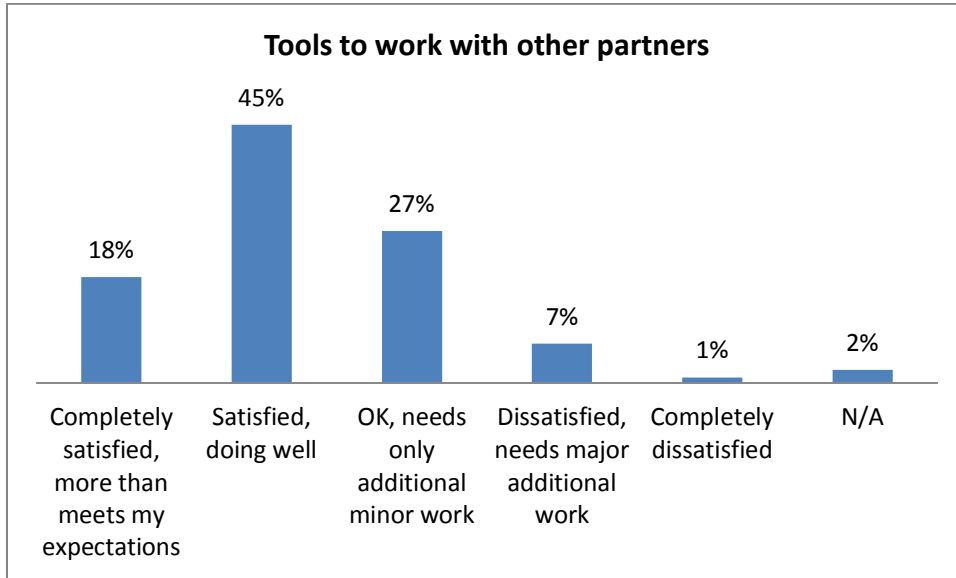
Question 10: How satisfied are you with the Stop TB Partnership Secretariat in facilitating communication and collaboration among partners?



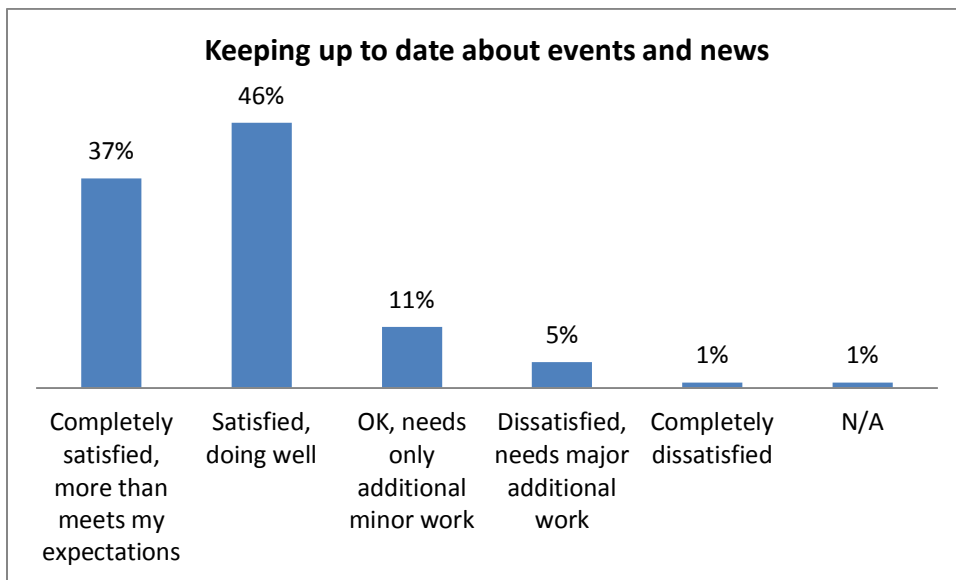
Question 11: How satisfied are you with the Stop TB Partnership Secretariat in fostering engagement between partners and Secretariat teams?



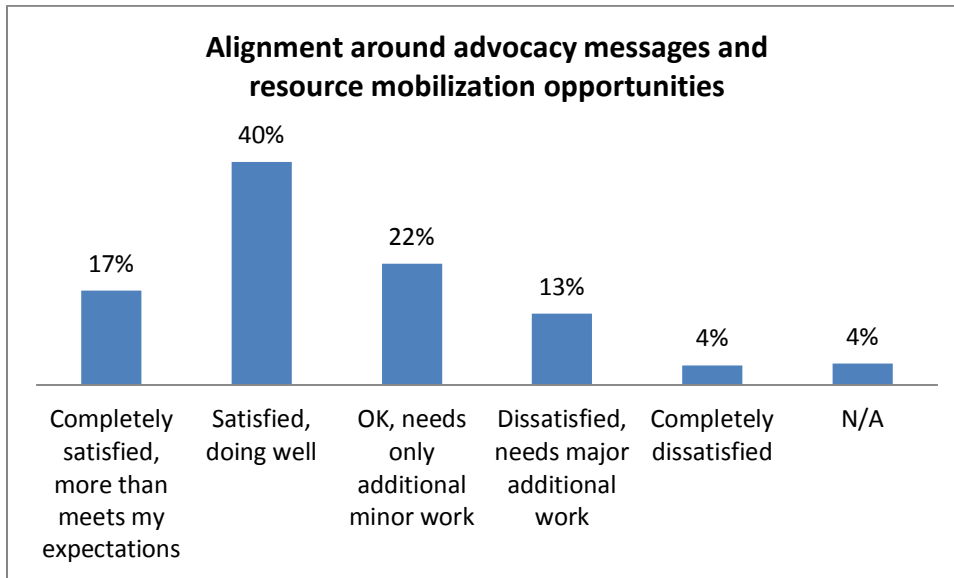
Question 12: How satisfied are you with the tools (e.g. meetings, websites, social media, google groups, Partners' Directory, listservs, etc.) provided by the Stop TB Partnership Secretariat to help you work with other partners?



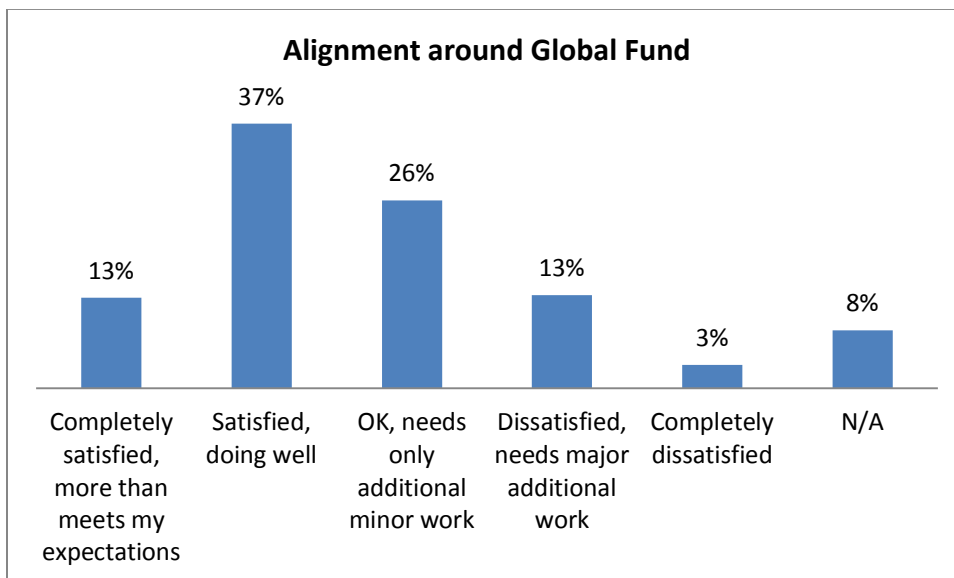
Question 13: How satisfied are you with the Stop TB Partnership Secretariat in keeping you up-to-date about important events and news in the TB world?



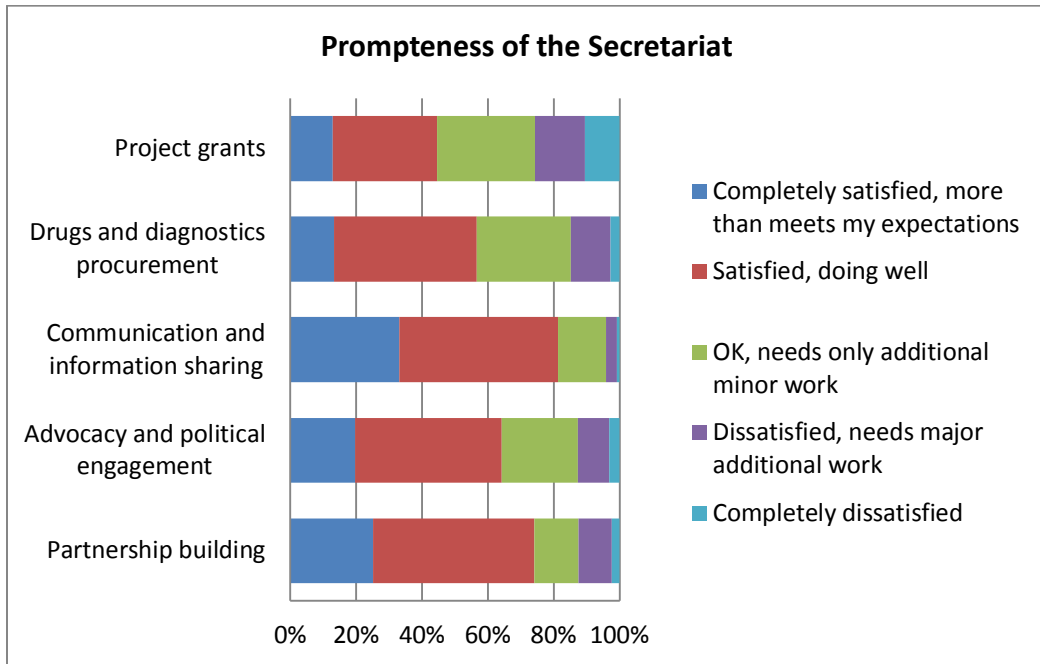
Question 14: How satisfied are you with the Stop TB Partnership Secretariat in facilitating, supporting and aligning partners around key advocacy messages and resource mobilization opportunities for the global fight against TB?



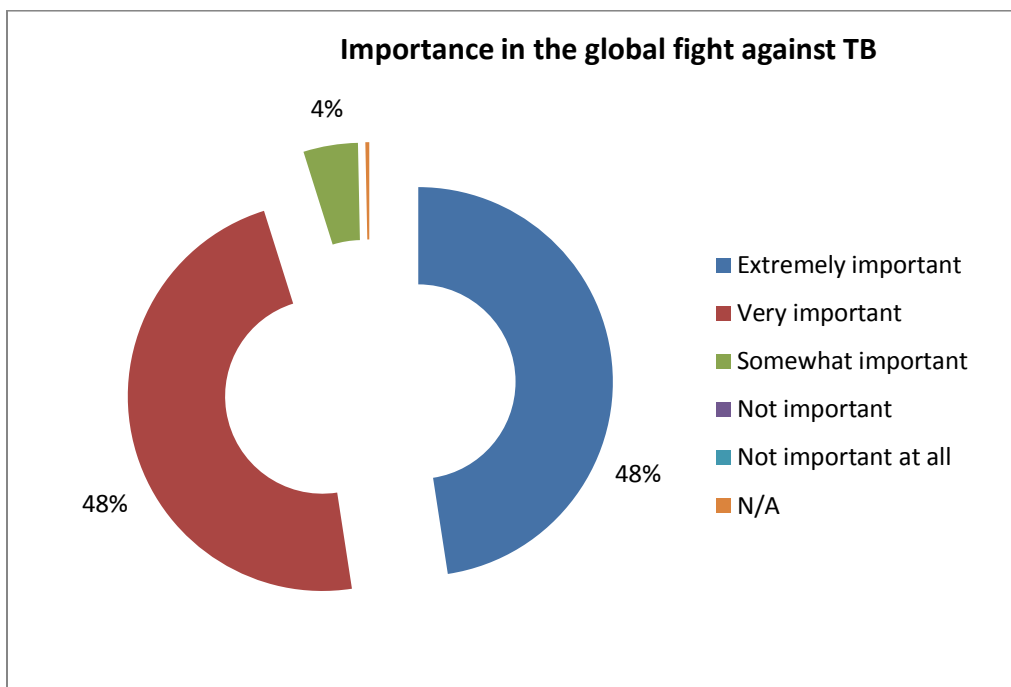
Question 15: How satisfied are you with the Stop TB Partnership Secretariat in aligning partners and developing shared positions around the Global Fund?



Question 16: How satisfied are you with the promptness of the Stop TB Partnership Secretariat in responding to your queries in the following areas of work:



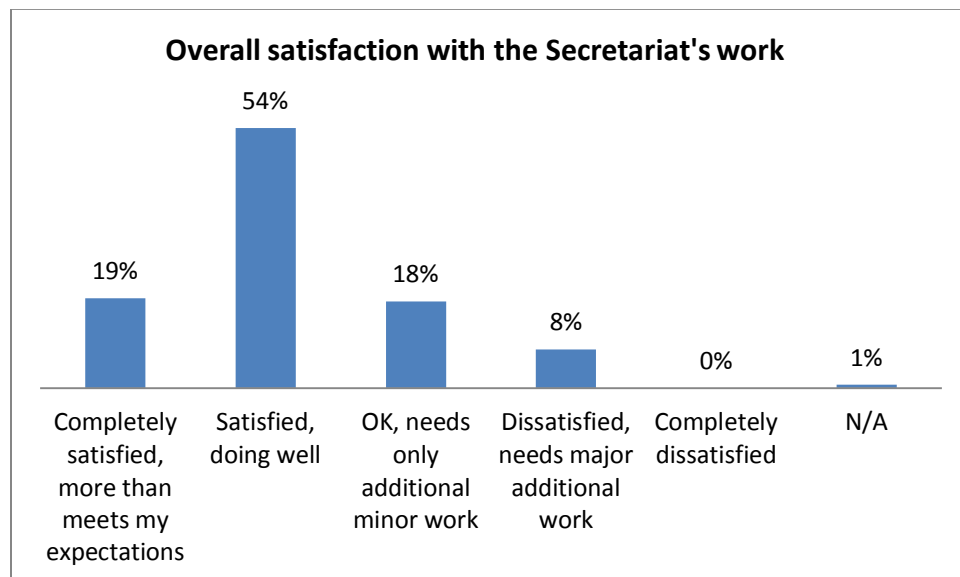
Question 17: Overall, how important do you think the work of the Stop TB Partnership Secretariat is in the global fight against TB?



Question 18: What products and/or services could the Secretariat provide to better support your work as a partner? List a maximum of three in order of priority.

An analysis of the detailed responses will be carried out in due course. The majority of responses related to 1) more capacity building at country level; 2) grants and fund raising support; and 3) greater partner access to and engagement with TB experts, professional networks and policy setting.

Question 19: Overall, to what extent are you satisfied with the Stop TB Partnership Secretariat's work?



Question 20: Please use the box below for any additional comment.

As these responses cannot be quantified, they will be analyzed and reflected in the final survey report.

Next Steps

- Share preliminary results of the survey with all partners.
- Analyze qualitative results of the survey.
- Discuss within Secretariat and develop a plan to develop and initiate priority activities

Annex 1

1st Email on 12 June

Dear colleagues and partners,

We would like to invite you to participate in a survey on your level of satisfaction with the Stop TB Partnership Secretariat.

Since the beginning of this year, the Secretariat has been aligning its resources and work priorities to the 4 strategic goals of the new Operational Strategy 2013-15.

1. Facilitate meaningful and sustained collaboration among partners
2. Increase political engagement by world leaders and key influencers to double external financing for TB from 2011 to 2015
3. Promote innovation in TB diagnosis and care through TB REACH
4. Ensure universal access to quality assured TB medicines and diagnostics in countries served by the Global Drug Facility (GDF)

The Operational Strategy requires the Secretariat to conduct an annual survey with partners in order to evaluate their satisfaction with the services and support provided by the Secretariat.

We would be very grateful if you could take the time to complete the survey that is available at <https://www.surveymonkey.com/s/TXFGJNV> by Tuesday, 25 June. If you have any questions, please do not hesitate to contact us at stoptbpartnerships@who.int.

We thank you sincerely for your feedback which will help us to better support your work.

With kindest regards,

Lucica Ditiu

(www.stoptb.org)

2nd Email on 20 June

Dear colleagues and partners,

This is a kind reminder to complete the survey below which expires on Tuesday, 25 June. The survey will only take a few minutes of your time and your feedback will help improve the way that we work with our partners.

Many thanks,

The Stop TB Partnership Secretariat

3rd Email on 25 June

Dear partners,

Today, 25 June, is the last day to complete the Stop TB Partners Survey available at <https://www.surveymonkey.com/s/TXFGJNV>.

Thank you to everyone who has already completed the survey. For those of you who have yet to participate, we would be very grateful if you could take a few minutes of your time to provide us with your feedback.

Many thanks,

The Stop TB Partnership Secretariat